

Data for month September 2024								
1	2	3	4	5	6	7		8
SI No	Received from	Carried forward from previous month	Received during the month	Total	Resolved *	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	5	5	5	0	0	4.8 Days
2	SEBI (SCORES)	0	3	3	2	1	0	4.5 Days
3	Depositories	0	2	2	1	1	0	5 Days
4	Other Sources(ODR)	0	2	2	2	0	0	1 Day
	<b>Grand Total</b>	<b>0</b>	<b>12</b>	<b>12</b>	<b>10</b>	<b>2</b>	<b>0</b>	<b>0</b>

Trend of monthly disposal of complaints					
1	2	3	4	5	6
SN	Month	Carried forward from previous month	Received	Resolved *	Pending*
1	April 2024.	2	6	7	1
2	May 2024	1	14	12	3
3	June 2024	3	12	14	1
4	July 2024	1	14	15	0
5	August 2024	0	8	8	0
6	September 2024	0	12	10	2
	<b>Grand Total</b>	<b>2</b>	<b>66</b>	<b>66</b>	<b>2</b>



**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	3	69	71	1
2	2018-19	1	78	78	1
3	2019-20	1	61	62	0
4	2020-21	0	125	122	3
5	2021-22	3	145	147	1
6	2022-23	1	144	145	0
7	2023-24	0	111	109	2
<b>total</b>		<b>3</b>	<b>733</b>	<b>734</b>	<b>2</b>

