

Data for month ending October 2024								
1	2	3	4	5	6	7		8
SI No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	2	32	1	33	1	0	7.33 Days
2	SEBI (SCORES)	0	3	0	3	0	0	6 Days
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (NSE/BSE/ODR)	0	1	0	1	0	0	4 Days
	Grand Total	2	36	1	37	1	0	0

Trend of monthly disposal of complaints					
1	2	3	4	5	6
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr.2024	0	36	28	8
2	May 2024	8	37	41	4
3	June 2024	4	70	67	7
4	July 2024	7	55	60	2
5	August 2024	2	35	32	5
6	September 2024	5	42	45	2



7	October 2024	2	36	37	1
	Grand Total	0	311	310	1

Trend of annual disposal of complaints					
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	193	193	0
2	2018-19	0	185	180	5
3	2019-20	5	207	205	7
4	2020-21	7	360	364	3
5	2021-22	3	466	458	11
6	2022-23	11	209	218	2
7	2023-24	2	342	344	0
Grand Total		0	1962	1962	0

