

Data for month ending SEPTEMBER 2023								
1	2	3	4	5	6	7		8
SI No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	17	1	17	1	0	5 Days
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources(NSE)	0	03	0	03	0	0	2.33 Days
	Grand Total	1	20	1	20	1	0	0

Trend of monthly disposal of complaints					
1	2	3	4	5	6
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr.2023	2	24	25	1
2	May.2023	1	21	19	3
3	June.2023	3	16	14	5
4	July.2023	5	28	28	5
5	August 2023	5	61	65	01
6	September	1	20	20	01
	Grand Total	2	170	171	1



Trend of annual disposal of complaints					
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	193	193	0
2	2018-19	0	185	180	5
3	2019-20	5	207	205	7
4	2020-21	7	360	364	3
5	2021-22	3	466	458	11
6	2022-23	11	209	218	02
Grand Total		0	1620	1618	02

