

Data for month ending DECEMBER 2021								
1	2	3	4	5	6	7		8
SI No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	5	4	1	8	1	0	6 DAYS
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	1	6	2	5	2	0	6 DAYS
4	Other Sources(if any)	0	0	0	0	0	0	0
	<b>GrandTotal</b>	6	10	3	13	3	0	0

Trend of monthly disposal of complaints					
1	2	3	4	5	6
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2021	3	11	13	1
2	May-2021	1	12	10	3
3	June-2021	3	15	16	2
4	July-2021	2	11	9	4
5	August -2021	4	10	13	1
6	September 2021	1	17	13	5
7	October -2021	5	18	20	3
8	November -2021	3	11	8	6
9	December -2021	6	10	13	3
	<b>Grand Total</b>	3	115	115	3



**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	3	69	71	1
2	2018-19	1	78	78	1
3	2019-20	1	61	62	0
4	2020-21	0	125	122	3
<b>Grand Total</b>		<b>3</b>	<b>333</b>	<b>333</b>	<b>3</b>

