

Data for month ending DECEMBER 2021								
1	2	3	4	5	6	7		8
SI No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	8	19	0	27	0	0	4 .6 DAYS
2	SEBI (SCORES)	0	1	0	1	0	0	5 DAYS
3	Stock Exchanges	0	3	1	2	1	0	2.5 DAYS
4	Other Sources(if any)	0	0	0	0	0	0	0
	GrandTotal	8	23	1	30	1	0	0

Trend of monthly disposal of complaints					
1	2	3	4	5	6
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2021	3	47	46	4
2	May-2021	4	63	59	8
3	June-2021	8	77	76	9
4	July-2021	9	40	47	2
5	August -2021	2	28	21	9
6	September 2021	9	52	53	8
7	October -2021	8	42	43	7
8	November -2021	7	30	29	8
9	December -2021	8	23	30	1
	Grand Total	3	402	404	1



Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	193	193	0
2	2018-19	0	185	180	5
3	2019-20	5	207	205	7
4	2020-21	7	360	364	3
Grand Total		0	945	942	3

